**Kamalakar. Veerati**

**Objective:**

To be a part of professionally managed dynamic organization which provides ample opportunities to each individual’s growth. Aiming to be one of the successful analyst who takes a challenging and high performance oriented role in the respective field to develop complex project with efficiency and quality by utilizing my skills, knowledge & experience.

**Professional Summary:**

* Extensive experience in software testing in quality assurance principles, process and test methodologies.
* Understanding SDLC, STLC processes, analysis of functional & business requirements, web based client/server & centralized applications
* Experience in functional, integration, regression, UAT & GUI testing
* Exposure in testing methodology, defect life cycle
* Preparing test results reports, reviews, bug reporting, debug process
* Execution of test cases from functional specs & designed documents
* Generation of defect reports, tracking the status of each defect and analyzing the bugs using Test Director & Quality Center
* Involved in manual testing of applications on windows environment
* Exposure in writing test scenarios, black box testing
* Working with developers in resolving issues timely and perform multiple tasks concurrently
* Functional knowledge on SQL.
* Good in problem solving skills, organizational, time management skills
* Ability to be flexible, adapt to any given situation & circumstances
* Learn from co-workers, analytical and following work ethics
* Positive attitude, pro-active, sincere, committed, well organised.
* Good knowledge of web technologies and good exposure to XML.
* Excellent communication, analytical, troubleshooting, and presentation skills
* Good Interaction with developers, managers and team members.

**Technical Skills:**

* Testing Management Tools ALM (Quality Center)
* Defect Tracking Quality Center, JIRA
* Database SQL
* Scripting Language XML.
* Project Tools MS office (Word, Excel, PowerPoint, Outlook)
* Project Methodologies Waterfall, Agile, Agile SCRUM

**Educational qualification:**

* Bachelor's degree in science.
* Master’s in Information Systems Management from Virginia international university, VIRGINIA.

**Work Experience:**

**Premera Blue Cross, Mountlake Terrace, WA**

**July 2015- Present**

**QA Analyst**

The scope of SGMP (Small Group Market Place) project is to increase efficiency by reducing manual effort for small groups (1-50). Benefits Focus (vendor) provides Premera Blue Cross a Cloud - Based Web Application (Market Place) that helps producers shop for, enroll in, manage and exchange its plans and benefits for small groups. As a Quality Analyst, I was involved in End to End testing for various applications integrated such as Marketplace/HIX, Enrollment Center, Facets and validating EDI 834 and XML files.

**Responsibilities:**

* Tested HIPAA EDI HIX Transactions and Code Sets Standards such as 834 / 999 transactions.
* Prepare Test Data and share with team members including BAs.
* Involve in testing Market Place (web application) validating various modules and functionalities of Carrier and HR portals using corresponding roles.
* Worked on EDI 834 HIX transactions for Benefit Enrollments for various states.
* Involved in Front-end Testing for Web-Based Applications like Marketplace, Siebel and Enrollment Center.
* Performed Functional Testing, System Testing, Ad-hoc Testing, Integration Testing, End to End Testing, Regression Testing, Exploratory Testing and User Acceptance Testing (UAT).
* Logged and tracked Market Place defects using JIRA and work with Benefit Focus to resolve the issues.
* Validate XML Schema that contained enrollment data from Market Place with Siebel that data loaded as expected.
* Executed Test Cases for XML/SOAP and RESTFUL services using SoapUI tool.
* Reported bugs and tracked defects using JIRA.
* Set up 834 Dashboard, Translator and Scheduler manually for the test groups and validate members enrolled in the benefits in Facets 5.3.
* Validate 834 EDI files, request for batch job to load the files and validate membership in Facets.
* Executed SQL queries against MS SQL Server to retrieve test groups and manipulate date for testing purpose.
* Log and track bugs using Microsoft Team Foundation Server 2013 (TFS), categorize them based on the severity and interacted with developers in resolving critical and high defects.
* Actively participated in Defect tracking using HP ALM.
* Advocated and followed best practices of designing Test Case & logging Defect in HP ALM.
* Maintained RTM for proper Test Cases & Test Scripts coverage within HP ALM.
* Perform Regression Testing for fixes and Enhancements of the application.
* Worked actively with QA Automation Team for Regression Testing and maintained the script.
* Participate in allocation and estimation of QA effort for CRs, Enhancements and bug fix.
* Participate in daily Testing Call with vendor, Weekly Status Report and Defect Triage meetings to provide updates and input.
* Provide ongoing support to UAT team and trained new QAs and BAs on SGMP project.

**Environment:** HP ALM, MS Excel, SQL, TFS, JIRA, Business Objects, Agile, SoapUI, SharePoint, Windows.

**Emblem Health, NY**

**Nov 2013- June 2015**

**QA Analyst**

**HCR HIX SSP Membership**

Due to enactment of PPACA, Emblem Health has made business decision to participate in NYS Public Health Insurance Exchange (HIX). The primary purpose of the project was to review, build/enhance enrollment, billing, claim & customer services process that are required to participated in the exchange.

**Responsibilities:**

* Created and executed test cases for triggering events for a special enrollment using Quality Center/ALM.
* Created test scenarios for Membership Accuracy Testing
* Used SQL Queries to perform back-end testing on 834 Medicaid transaction report; validated that the report is produced with the specified data fields and timestamps.
* Participated in SDOH and SME meetings to learn/understand business requirements.
* Leveraged enrollment capabilities to reduce the cycle time for welcome kits to be sent to members timely.
* Performed front-end (Online Data Entry) and back-end testing to ensure that the fields are updated accordingly and check functionalities of online manual data entry.
* Functionality: Verified Member ID, Mailing/Residential address, HIX Member ID, Martial Status, etc.
* Reviewed test region to determine if member demographic, eligibility information was loaded using business specifications.
* Extensively used Quality Center for defect tracking; Generated graphs and reports for requirement with linked defects, tabular defects, defect progress, fixed/rejected defects and defect age/trend.
* Interacted with various departments ( Health Care Reform, CHPlus Enrollment, Medicaid Enrollment, Customer Service, and Billing) to gain in-depth knowledge of State and Federal requirements and other relevant regulations for EDI 834 Claims processing and adjudication.

**Environment:** HIPAA, EDI, Windows 7, HP ALM / Quality Center, SharePoint, Microsoft Office Suites, Oracle 11g

### Mercy Health System, Chicago, IL

### March 2012- Oct 2013

### QA Analyst

Facets is a part of TriZetto's suite of enterprise administration systems. It supports medical and dental claims processing and offers comprehensive consumer-directed health capabilities with advanced HSA/HRA functionality Facets is a comprehensive healthcare management and administration suite of software designed exclusively for payers.

Involved in Claims Adjudication, Claims Payment, Coordination of Benefits (COB), dental implementation, membership and UAT.

**Responsibilities:**

* Involved in preparing Test Plan and Test Cases based on business requirements.
* Wrote Test Cases in Excel based on Technical Specifications, Functional Specifications and Business rules for online application system.
* Authored Test cases for HIPAA EDI Transactions 270/271, 276/277,837/835.
* Tested HIPAA Transactions and Code Sets Standards according to the test scenarios such as 270/271, 276/277,837/835 transactions.
* Executed Configuration Testing to check if the application was compatible in different environment for each module of the application
* Tested the SOAP requests and responses using the tool called SOAPUI.
* Executed Test cases manually by composing 270, 276,837 EDI files and dropped inbound and check response 271,277,835 using interleaves and outbound.
* Involved in working on real time test harness.
* Logged defects in Quality Center and interacted with the developers to resolve technical issues.
* Prepared test matrices based through defect status in Quality Center.
* Authored and executed Test cases manually for Tiered Benefit and mapped from website to PMHS.
* Responsible for writing the Test Cases and Test Scenarios based on the Functional Specification and Technical Specification in Excel and exported them in Mercury Quality Center.
* Logged errors reported defects, determined repair priorities, did regression testing and close by using Mercury Quality Center.
* Performed Integration Testing with PMSH, LRSP and Website, System Testing and Regression Testing.

**Environment:** Windows, Oracle, HP Quality Center, MS Excel, MS-Visio, File Aid, Oracle, HIPPA, EDI, XML, Facets , HP Quality Center.

**Tenet Healthcare Corporation, Dallas, TX**

**Sept 2010- Feb 2012**

**QA Analyst**

Tenet Healthcare Corporation is a healthcare services company whose subsidies and affiliates own and operate acute care hospitals and related ancillary healthcare businesses.  Tenet’s hospitals aim at providing the best possible care to every patient who comes through their doors with a clear focus on quality and service. As a QA Tester, I was involved in various kinds of testing of the HIPPA application modules like Membership and Claims with ICD-9 standards.

**Responsibilities:**

* Involved in writing Test Plan and making sure that the development process is according to the requirements
* Involved in Back End Testing by extracting flat files from the server, which were generated by a Batch process to verify data against expected results
* Reviewed test assignments, developed test plans and scripts, and conducted test as assigned.
* Used Microsoft excels to write test case and exported to Quality Center.
* Validate EDI Claim Process according to HIPAA compliance.
* Involved in testing HIPAA Database, which incorporates all the transaction sets
* Validated the translated HIPAA files with the proprietary CCR (Common Claim Record) implementations
* Tested data to check HIPPA- eligible & participation check for individual coverage
* Conducted result analysis and interacted with developers to resolve bugs
* Assisted in UAT (User acceptance testing) testing.
* Performed Smoke Testing.
* Perform Integration Testing.
* Responsible for Database testing using SQL and UNIX Shell Scripting for queries and database functions.
* Performed regression, system testing and end-to-end testing of the application.
* Involved in GUI and functional testing of the application
* Created Complex SQL Scripts and embedded them into Unix Shell Scripts to perform the back end testing.
* Tested and validated the database tables using SQL queries Documented problems found during test using Quality Center and communicated recorded problems to the responsible QA or development personnel.
* Participated in Status Review Meetings.

**Environment:** MS Office Tools, UML, Ms Visio, Windows XP, Oracle, MS SQL Server, HP QC.